

Town of Chino Valley Social Media Notice and Terms of Use

Thank you for visiting a Town of Chino Valley social media account. The Town uses official Town accounts across various social media platforms to promote and disseminate accurate information about the Town to its residents, businesses, and visitors. This constitutes the Town's Social Media Notice and Terms of Use, and it applies to all Town accounts.

Please be aware that your engagement with Town accounts is subject to this notice and the terms of use of the various social media platforms you access. By submitting content to or engaging with Town accounts, you confirm that you have read, understand, and agree to comply with this notice.

Expectations

- Call 9-1-1 for help in an emergency. Town accounts are not monitored constantly and should not be used to access or get emergency services.
- Individual complaints, concerns, or service requests will not be handled through Town accounts unless the Town specifically designates the account or particular content on the account for that purpose. Such communications do not constitute a legal or official notice or comment to the Town, and the Town's established procedures for submitting public records requests and official written correspondence related to a public meeting must be followed.
- The Town does not guarantee that it will respond to comments or messages from the public.
- The Town seeks to maintain an environment on its Town accounts that is relevant, civil, and appropriate for all ages. All comments and other content posted by users on Town accounts, if allowed, are subject to monitoring by the Town. User-generated posts or comments may be rejected, removed, or hidden by Town staff when the content violates this notice.
- The Town reserves all rights relating to Town accounts.

Prohibited Content

If a Town account, or content on the account, allows public users to comment, the comments must be related to the specific topics identified and raised for discussion by the Town. When open for comments, Town accounts function as limited public forums; they are not intended for comments that do not directly pertain to those topics. The Town reserves the right to enable or disable user comments by account or account content. Comments may be removed or hidden, in a viewpoint-neutral manner, if they contain or link to any of the following prohibited content:

Harmful Content, such as:

- Personal attacks, harassment, insults, violent, or threatening language.
- Information that may compromise the safety, security, or proceedings of persons, public systems, or any criminal or civil investigations.
- Malware, or malicious or harmful software.
- Repetitive or duplicate posts that disrupt the communication thread.
- Conduct or encouragement of illegal activity, including publication of an untrue statement that would harm a person's reputation or livelihood, or violation of intellectual property or copyright laws.

Discriminatory Content, such as:

- Profane, obscene, or racist language or content.

- Content that promotes, fosters, or perpetuates discrimination based on race, creed, color, age, religion, gender, marital status, status with regard to public assistance, national origin, physical or mental disability, or sexual orientation.

Inappropriate Content, such as:

- Sexual content or links to sexual content.
- Comments or links not meaningfully related to the topic.
- Support for or opposition to political campaigns or ballot measures.
- Commercial messages, including advertisements, promotions, solicitations, and spam.
- Content that violates any term, condition, or policy of the social media platform on which it is posted.
- Confidential, personal identifying, or private information.

Public Records

- All content on Town accounts, and any comments, replies, likes, and direct or private messages, where permitted, are subject to Arizona Public Records Law (A.R.S. §§ 39-101 through 39-171) and records retention laws, and will be maintained in accordance with these laws.
- Unless specifically identified as a resource for receiving requests for information, Town accounts are not proper vehicles for making requests for public information or public records. Any such requests must be made to the Town Clerk.

Other Notices

- Potential criminal conduct, including but not limited to threats and cyberattacks, may be reported to the appropriate law enforcement authorities.
- Multiple violations of this notice may result in reporting to the relevant platform or affect your ability to interact with the Town of Chino Valley on social media, websites, or other online forums.
- Practical and legal considerations—such as litigation or pending investigations—can sometimes limit, prevent, or prohibit the Town from discussing certain matters.
- If the Town follows another user’s account, “likes” another page, “favorites,” shares, or otherwise re-posts or engages with another user’s content, or links to a specific entity, product, service, or organization, such an action does not constitute an endorsement.
- The Town is not responsible for and does not guarantee the authenticity, accuracy, appropriateness, or security of any link, external website, or its content.
- Investors determining whether to invest or continue to invest in the Town’s debt offerings should not rely on information posted on the site in making their decisions to invest or not to invest; information regarding the Town’s financial position is posted at the following site: chinoaz.net/198/Financial-Reports.

Have questions? Contact the Town’s Communications Manager at informationofficer@chinoaz.net.