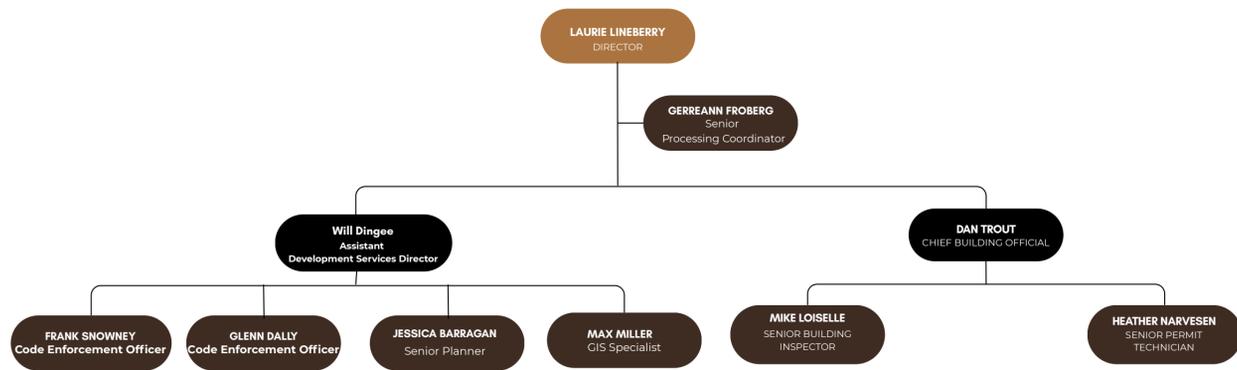




Development Services



PURPOSE AND RESPONSIBILITIES

Development Services is the Town's lead department for shaping how Chino Valley grows. We ensure construction is safe, projects reflect community values, and development aligns with the Town's long-range plans. The department manages building permits and inspections, enforces municipal codes, maintains zoning and land use regulations, and administers the Unified Development Ordinance. With the addition of a dedicated GIS program, Development Services now provides modern mapping and data analytics to support transparent, informed decision-making across the organization.

CORE SERVICES

- Building Review, Permitting, and Inspections
- Code Compliance and Community Standards
- Geographic Information Systems (GIS)
- Zoning and Land Use Planning
- Unified Development Ordinance Administration

AWARD WINNING GENERAL PLAN

Chino Valley 2040 General Plan

- Winner – 2024 Arizona APA Award for Best Comprehensive Plan
- The Town's 2040 General Plan was recognized by the Arizona Chapter of the American Planning Association as the best comprehensive plan in the state for communities under 50,000. This award highlights the strength of the Town's vision, the quality of community input, and the clarity of the plan's direction for future growth.
- Why It Stood Out:
 - Strong, community-driven engagement
 - Clear and actionable long-range vision
 - Modern, accessible layout and graphics
 - Strategies that balance growth with rural character
- What It Means:
 - The award affirms Chino Valley's commitment to responsible, community-focused planning and stands as one of the Town's major achievements of 2024.



ACCOMPLISHMENTS IN 2025

Building Division 2025 – Key Statistics

- Total Permits Issued: **438**
- New Site-Built Homes: **52**
- New Manufactured Homes: **17**
- Commercial Building Permits: **31**
- Total Building Inspections Completed: **2,219**

Top Inspection Types

- Building Finals: **268**
- Footings and Steel: **127**
- Rough Combination: **103**

Code Enforcement 2025 – Key Statistics

- Total Cases Opened: **406**
- Total Cases Closed: **335**
- Case Close Rate: **82 percent**
- Average Days to Resolve a Case: **42**
- Total Inspections Conducted: **1,434**

2024 Construction Code Adoption – Key Points

- Adopted the 2024 International Code Council (ICC) construction codes
- Part of the Town's scheduled six-year code update cycle
- Ensures consistent standards with Yavapai County and surrounding jurisdictions
- Supports safer construction, clearer expectations for contractors, and improved insurance ratings
- Recommendations reviewed and approved by the Building Advisory Board

Codes Adopted

- 2024 International Building Code
- 2024 International Residential Code
- 2024 International Mechanical Code
- 2024 International Plumbing Code
- 2024 International Fuel Gas Code
- 2024 International Energy Conservation Code
- 2024 International Existing Building Code
- 2023 NFPA 70 National Electrical Code

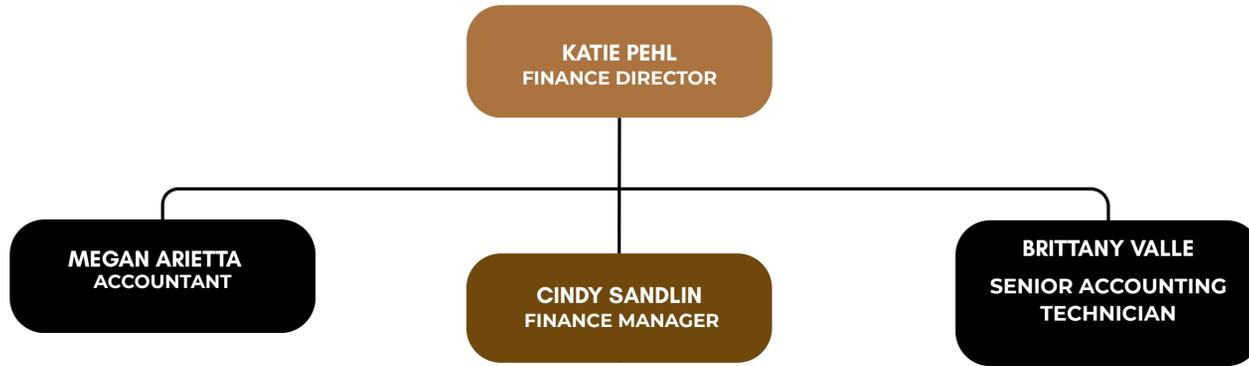


GIS Program - 2025 Expansion and Capability

- New In-House GIS Capacity
 - Council's support allowed the Town to create its first dedicated GIS Specialist position, giving Chino Valley direct control over its mapping, data, and spatial analysis for the first time.
- Faster Updates and Custom Mapping
 - Bringing GIS in-house means we can publish updates quickly, create custom maps on demand, and respond rapidly to staff, Council, and public requests without relying on outside timelines.
- Greater Autonomy and Data Ownership
 - The Town is no longer dependent on county resources for core GIS functions. This shift brings Chino Valley up to par with surrounding municipalities and establishes a modern, independent data framework.
- Foundation for Smarter Decisions
 - Town assets, zoning, utilities, permits, and code cases are being digitized into a unified system, improving daily operations, supporting long-range planning, and opening the door to interactive maps, dashboards, and internal data tools.



Finance



SERVICES PROVIDED TO CHINO VALLEY

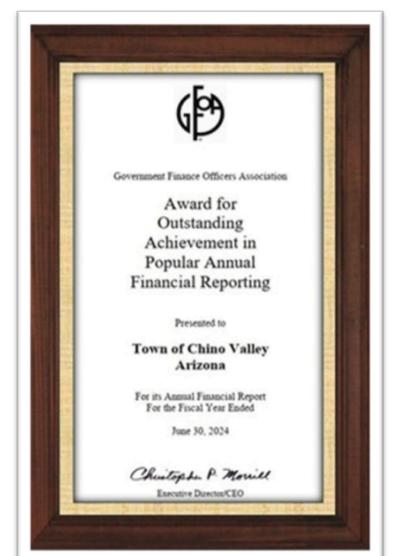
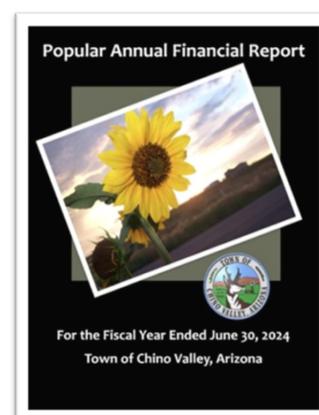
The Finance Department is responsible for managing the Town's financial operations to ensure fiscal accountability, transparency, and compliance. Key program areas include:

- *Payroll*: In conjunction with Human Resources, administers accurate and timely compensation for all Town employees, handling payroll processing and benefits deductions.
- *Utility Billing*: Oversees the billing and collection processes for Town-provided utilities, maintaining customer accounts and ensuring efficient revenue collection.
- *Accounts Payable & Receivable*: Manages payments to vendors and suppliers, processes incoming revenues, and ensures proper recording of financial transactions.
- *Debt Management*: Administers the Town's debt obligations, ensuring timely payments and maintaining compliance with legal and contractual requirements, while supporting sustainable borrowing practices.
- *Budgeting*: Coordinates the annual budget process, providing fiscal planning and analysis to allocate resources effectively and align with the Town's strategic priorities.
- *Financial Reporting*: Prepares comprehensive financial statements and reports, providing transparency for elected officials, staff, and the public, and ensuring adherence to regulatory and auditing standards.

Through these functions, the Finance Department supports the Town's financial health and its capacity to deliver essential services efficiently and responsibly.

AWARDS AND ACCOMPLISHMENTS IN 2025

- Distinguished Budget Award for FY 2024-25
- Certificate of Achievement for Excellence in Financial Reporting for FY 2023-24
- Popular Annual Financial Reporting Award for FY 2023-24 (1st ever for the Town of Chino Valley)

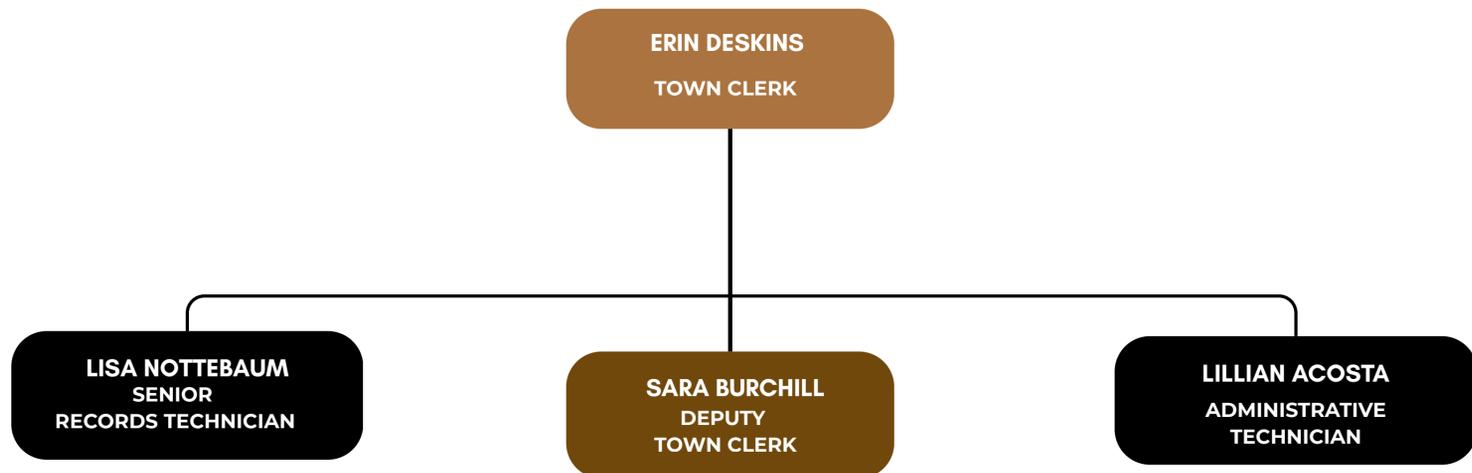


PROJECTS AND GOALS GOING INTO 2026

- Distinguished Budget Award for FY 2025-26 (submitted, awaiting results)
- Certificate of Achievement for Excellence in Financial Reporting for FY 2024-25
- Popular Annual Financial Reporting Award for FY 2024-25
- Review and update of all Town Financial policies.



Town Clerk



OUR MISSION STATEMENT

The Town Clerk's Office looks forward to the future and treasures the past of the Town of Chino Valley by accurately recording the actions and proceedings of the Town Council, maintaining and preserving the Town's official records, conducting fair and impartial Town elections, and serving internal and external customers with big-town efficiency and small-town friendliness.



SERVICES PROVIDED TO CHINO VALLEY

- Town Council meeting agendas, agenda packets, minutes.
- Recruitment and appointments of Commissioners, Board Members, and Committee Members.
- Town elections
- Licensing
 - Businesses
 - Liquor
 - Bingo
- Public Records Requests
- Records and Records retention
- Notary Public Service

AWARDS AND ACCOMPLISHMENTS IN 2025

- Was named to the 2025 Municipal Clerks Honor Roll.
- Held our bi-annual records destruction. As approved by the Arizona Library and Archives, we destroyed over 200 Bankers boxes worth of expired records!
- Held our second Potential Candidate Information Session.
- Processed over 150 public records requests.
- Processed 15 liquor license applications.

PROJECTS AND GOALS GOING INTO 2026

- Administration of the Town's Primary Election on August 4, 2026 – The Mayor seat and three Council seats are open for this election.
- If needed, administration of the Town's General Election on November 3, 2026.





Economic Development

MAGGIE HOLMBERG
ECONOMIC DEVELOPMENT &
INTERGOVERNMENTAL
MANAGER



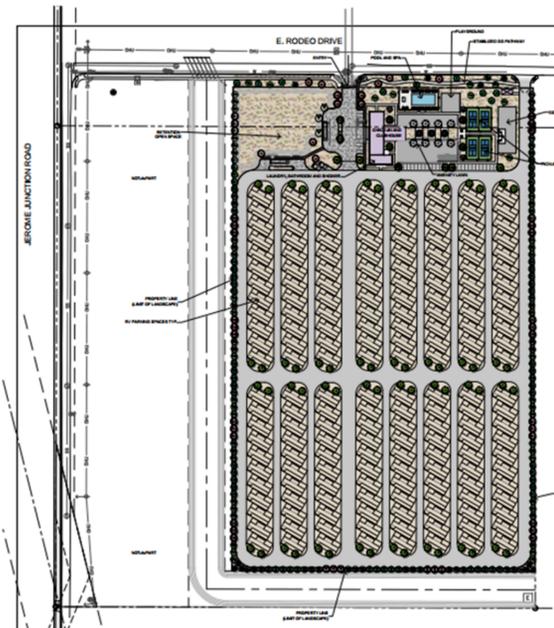
SERVICES PROVIDED TO CHINO VALLEY

Economic Development helps sustain our community with business attraction, commercial project management, creative solutions, fostering relationships and more! We are here to create a better quality of life for our citizens, support their endeavors and support smart and sustainable growth.



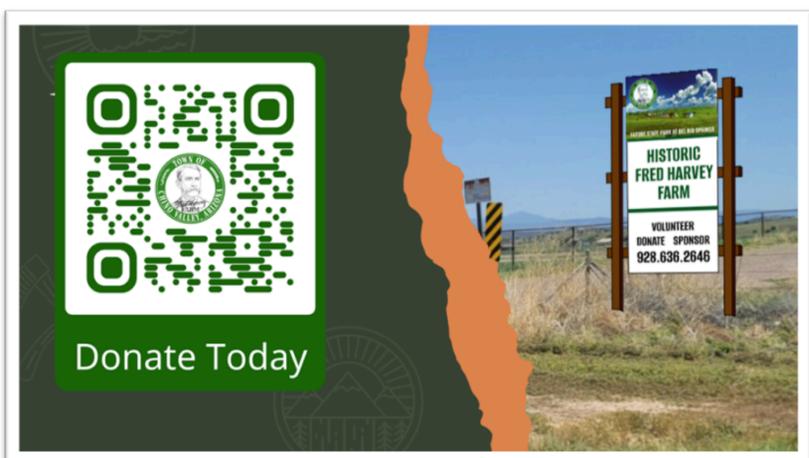
AWARDS AND ACCOMPLISHMENTS IN 2025

Economic Developer of the Year – EDDE (Economic Development Distinguished by Excellence) Award



PROJECTS AND GOALS GOING INTO 2026

- Circle K to break ground
- RV Park to break ground
- Solicit a second grocery store, hotels, and other retail establishments to our community.





Human Resources



AWARDS AND ACCOMPLISHMENTS IN 2025

- Continued leadership from a highly experienced HR team:
 - HR Director with over 37 years of HR experience and nearly 11 years with the Town.
 - HR Senior Analyst with 26+ years of HR experience and more than 21 years of service to the Town of Chino Valley.
- Successfully supported organizational culture improvements through integrity-based leadership, communication, service, and employee engagement.
- Reinforced HR's role as a key contributor to long-term organizational sustainability, workforce stability, and strategic success.
- Strengthened Town-wide communication and employee support, ensuring HR remains accessible, responsive, and proactive in addressing employee needs.
- Continued providing a strong foundation for legal compliance, fair treatment, and a healthy workplace environment.

These accomplishments demonstrate HR's commitment to developing employees, improving culture, and creating a workplace where people feel valued and supported.

PROJECTS AND GOALS GOING INTO 2026

Strengthen Employee Retention

HR will continue prioritizing retention programs that reduce turnover below the 11.72% recorded and keep long-term organizational knowledge within the Town. This includes:

- Competitive salaries and benefits
- Strong onboarding and training
- Wellness programs and work-life balance initiatives
- Employee engagement and support systems
- Recognition, development, and career growth opportunities

Reducing turnover is not only essential for workforce stability — it saves taxpayers significant costs in recruiting, training, and lost productivity.

Improve the Performance Management Program

The Town will continue enhancing its performance management process to:

- Improve communication between employees and supervisors
- Align Town and department goals
- Clarify expectations and measurable outcomes
- Identify training and development needs
- Support data-driven decisions
- Strengthen culture and accountability
- Advance organizational excellence

A refined performance management system will help employees grow, support their success, and reinforce a positive and productive workplace.

Maintain a Supportive, Accessible HR Environment

HR will continue serving as a resource employees can trust — providing guidance, clarity, and support whenever needed. Employees are encouraged to contact HR with questions, concerns, or ideas to help the department continue building a fair and supportive workplace.

SERVICES PROVIDED TO CHINO VALLEY

Human Resources (HR)

Human Resources plays a critical and strategic role in supporting the Town of Chino Valley. While HR has traditionally been seen as a support function, it is now a key driver of organizational success, culture, growth, and sustainability. HR focuses on the Town's most important asset — its employees.

The department works to ensure employees are engaged, supported, fairly treated, and equipped with the resources, training, and environment they need to be successful in their roles. HR also helps build a positive work culture by fostering integrity, teamwork, respectful communication, service, leadership, and innovation.

Mission

To develop, implement, and support programs and processes that add value to the Town of Chino Valley and its employees — enhancing well-being, empowerment, growth, and retention — while maintaining a strong commitment to organizational strategies and employment law compliance.

Core Values

- Integrity
- Teamwork
- Respectful Communication
- Service
- Leadership
- Innovation

Key Responsibilities

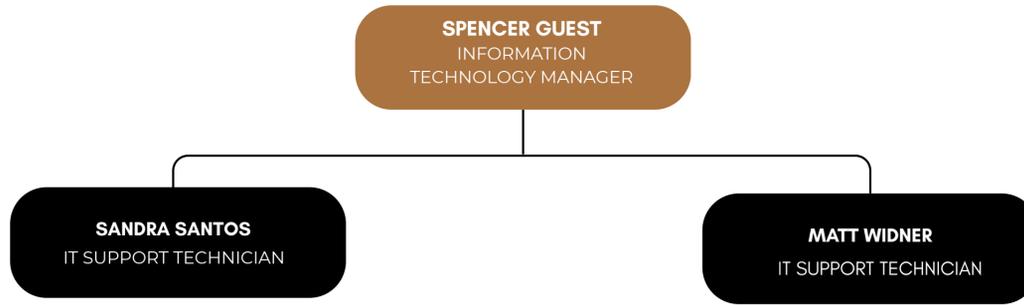
- Recruiting and onboarding top talent
- Supporting employees throughout their career lifecycle
- Ensuring compliance with labor laws and policies
- Enhancing employee engagement and development
- Promoting a positive, fair, and supportive workplace culture
- Serving as a liaison between employees and Town leadership
- Managing performance, benefits, employee relations, and workforce planning

Turnover in government is costly — ranging from 16% to 200% of the employee's annual salary depending on position and training demands. HR's work directly protects taxpayers by reducing turnover, strengthening retention, and ensuring consistent service delivery to constituents.





Information Technology Services



OUR MISSION STATEMENT

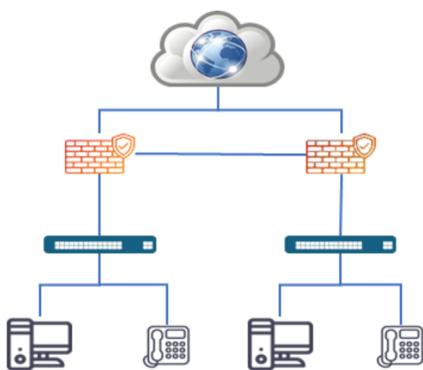
The mission of Information Technology Services is to support, design, develop and enhance the Town's information technology (IT), Telecommunications, Web and Other technology related resources.

SERVICES PROVIDED TO CHINO VALLEY

- Computer systems, networks and server deployment and support
- Electronic information management and preservation
- E-mail, telecommunications and Internet and support of vital communication avenues
- Software, systems and application recommendation and implementation
- Web site support and maintenance with the latest content about services, programs and events
- Door access control security and surveillance camera system management.
- Audio-visual equipment, filming and production of information and public meetings
- Budget and expenditures management of all IT related procurement.
- Network infrastructure planning and expansion to accommodate changing Town needs
- IT related policies and procedures by protecting the Town from liabilities
- Licensing and documentation management ensuring compliance with IT related legal regulations.

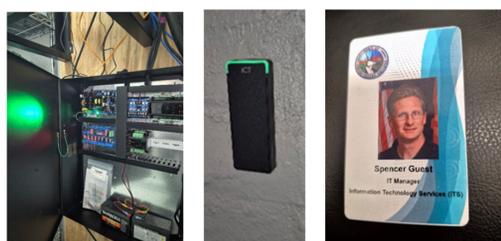
PROJECTS AND GOALS GOING INTO 2026

Office 365 and Exchange Online Migration – Migration of email communications to Government cloud platform to lower operational costs and enhance our communication security position.



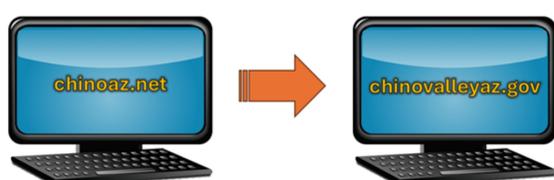
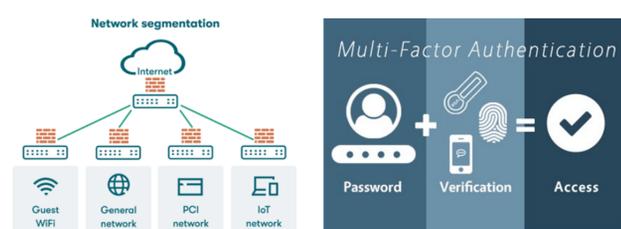
Redundancy and Emergency Operations Center (EOC) – Working to implement redundant systems to allow our Police a better maintain IT operations during potential emergency situations.

2026 Website Design – Working to redesign our website and provide an updated and more streamlined operation to our web presence for the community.



Door Access Control and Security ID Badge System Expansion - Expansion of our Door Access Control systems to centralize and enhance our ability to manage secure access to our buildings for both staff and the public.

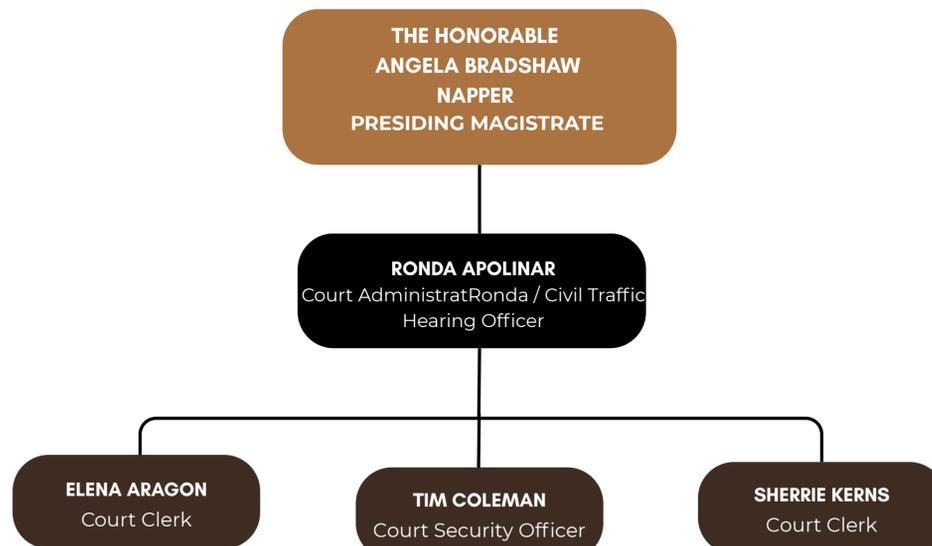
Network Security Enhancements – Continuously looking at ways to improve our security posture with the ever-increasing cybersecurity threats. Improved network segmentation and further implementation of multi-factor authentication.



chinoaz.net to chinovallez.gov Domain Migration – Implementation of the .gov domain working to bring the Town in line with other agencies and improve recognition and trust for the public.



Magistrate Court



SERVICES PROVIDED TO CHINO VALLEY

The Chino Valley Municipal Court has jurisdiction over misdemeanor crimes, petty offenses, and civil traffic violations as defined by state law or local ordinance and committed within the town limits. The Court has the authority to hear petitions for and issue Protective Orders.

In adjudicating matters that come before the Court, we serve the Town of Chino Valley by practicing fairness, providing access to justice, upholding the rule of law, and timely resolving legal matters. In keeping with the Yavapai County Courts strategic agenda, our goal is to ensure the public's trust and confidence in the judiciary through impartial, efficient, and responsive service.

AWARDS AND ACCOMPLISHMENTS IN 2025

Fully Staffed

- Hon. Angela Bradshaw Napper (start date - 07/01/2025)
- Ronda Apolinar, Court Administrator – Ronda Apolinar (23 years of service)
- Elena Aragon, Court Clerk (3 years of service)
- Sherrie Kerns, Court Clerk (1 year of service and the successful completion of Civil Traffic Hearing Officer training through the AZ Administrative Office of Courts (AOC) in May 2025)
- Tim Coleman, Court Security Officer (1 year of service)

Perkinsville Citation Resolution – re: speed limit sign changes 4/24 through 2/25 (detailed file review of 65 cases)

- Upon review, six cases dismissed outright.
- Review of 24 matters in which Defendants completed Defensive Driving School:
 - For ten impacted Defendants who completed DDS: funds returned to schools for refunds to be paid to Defendants; reversed dispositions (code 59) and dismissed cases; updated status of Defendants for future DDS eligibility.
 - No action taken for 14 Defendants not impacted by sign change issue
- Review of three matters in which Defendants requested a Civil Traffic Hearing:
 - One case resolved as not responsible – no action taken.
 - One case resolved as responsible.
 - One case in which Defendant failed to appear – case dismissed.
- Review of 32 matters in which Defendants pled responsible and paid in full:
 - For 19 impacted Defendants eligible for dismissal: receipts reversed; payments refunded; dispositions vacated and cases dismissed.
 - For 13 impacted Defendants eligible for adjustments: receipts reversed; correct tier entered; fines corrected; refunds made for overpayments.

Arizona Disposition Reporting System – Criminal History Records

- Continued collaboration with CVPD; dedicated staff working toward resolving discrepancies in criminal history reports.

Website Updates

- With assistance from Town staff, updated and improved Court's webpage to include: adding fillable pdf forms for the public to use; defining legal advice compared to legal information; updating links to current bond schedule and court fees.

PROJECTS AND GOALS GOING INTO 2026

Implement security improvements identified in the August 2025 AOC Court Security Assessment

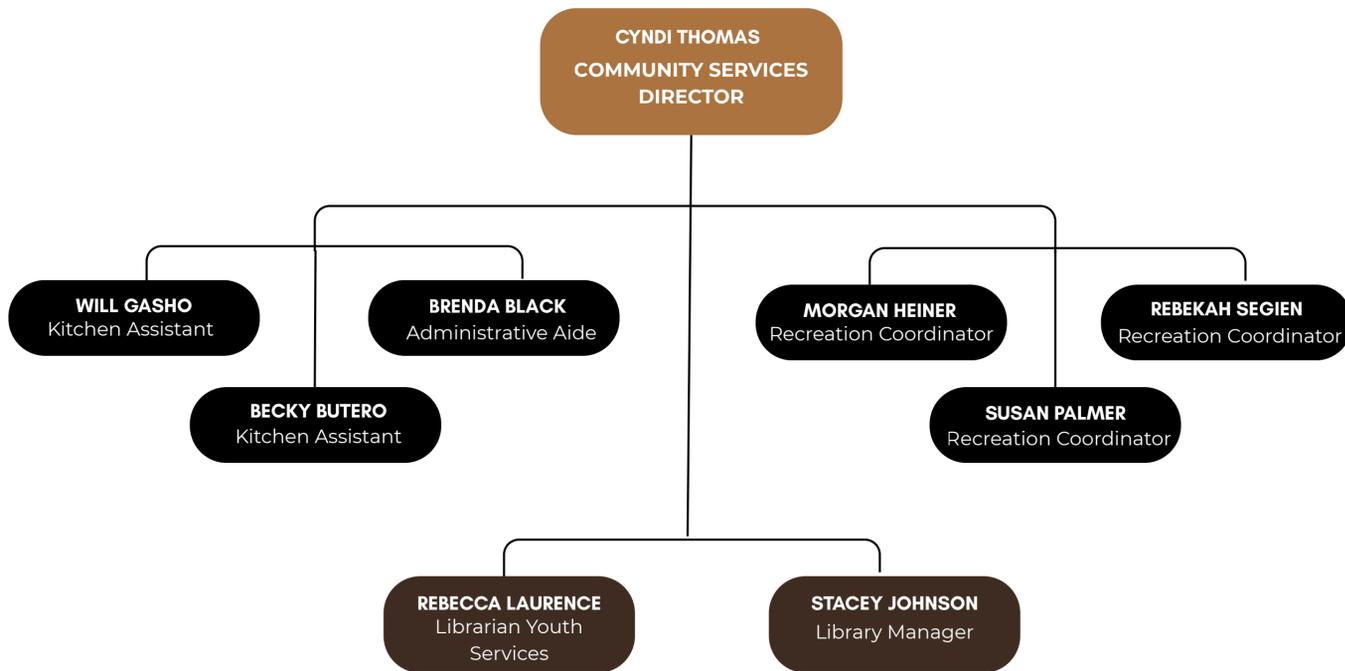
- Security and Emergency Preparedness (SEPC) Meeting held September 2025.
- Action items identified, improvements to commence after budget review and December SEPC meeting.
- SEPC to meet on a quarterly basis.

Increase use of Technology in the Court to improve access to justice

- Provide greater access to Court through use of remote appearances.
- Align with justice partners in the use of e-citations and e-warrants.
- Improve quality, availability, and accessibility of forms frequently used by court visitors.



Community Services



SERVICES PROVIDED TO CHINO VALLEY

Community Services in Chino Valley, AZ include the town's public-facing programs that support residents' quality of life. These services encompass the Senior Center, which provides meals, social activities, lifelong learning opportunities, and Meals on Wheels; the Public Library, which offers educational resources, technology access, literacy support, and community programs for all ages; and Parks & Recreation, which maintains local parks, sports fields, playgrounds, and trails, and hosts a variety of community events throughout the year.

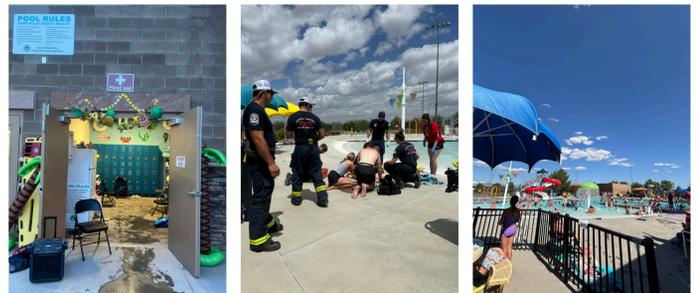
Together, these divisions strengthen Chino Valley by creating opportunities for learning, wellness, social connection, recreation, and community engagement for residents of every age group. Community Services plays a central role in shaping our small-town identity, supporting families, and enriching the daily lives of those who call Chino Valley home.

AWARDS AND ACCOMPLISHMENTS IN 2025

AQUATICS

Major Highlights & Achievements

- Life-Saving Award Recognizing staff who went above and beyond, staying alert, acting quickly, and using their skills exactly when they were needed most. Their dedication and readiness made all the difference.
- This summer, our Aquatic Center welcomed more than 17,000 visitors.
- Our team provided more than 400 swim lessons to children throughout the community, helping build confidence and lifelong water safety skills.
- We celebrated our largest opening day since 2020, welcoming more than 400 visitors on the first day alone. Hosted free events at the pool, including our 20 year Pool Anniversary celebration, movie nights, and themed swim nights.



RECREATION

Recreation continued to bring the community together through safe, engaging, and family-friendly events that highlight the spirit of Chino Valley.

Major Highlights & Achievements

- Blood Drives: Partnering with Vitalant, Recreation hosted three successful blood drives with a fourth scheduled before year-end. 282 donors contributed to lifesaving efforts, resulting in the department receiving the Valentines for Life Award for outstanding community impact.
- Food Truck Party in the Park: A refreshed version of this summertime favorite featured 20+ food vendors, upbeat music, and strong attendance, creating a festive evening for families.
- Territorial Days: With a theme of "Traveling Through Time: From Wagon Wheels to Windmills," this year's celebration included:
 - Movie in the Park
 - Parade and park activities
 - 9/11 Memorial Foundation Car Show
 - Free end-of-season swim
 - The largest fireworks show in event history, drawing record attendance at Old Home Manor
- Trick-or-Treating in Memory Park: More than 30 vendors provided a safe Halloween experience, followed by a "spooky" Movie in the Park.
- December to Remember: Last year's debut Christmas Light Parade was a major success; this year features 20+ parade entries, free photos with Santa, kids' crafts, and festive food trucks.



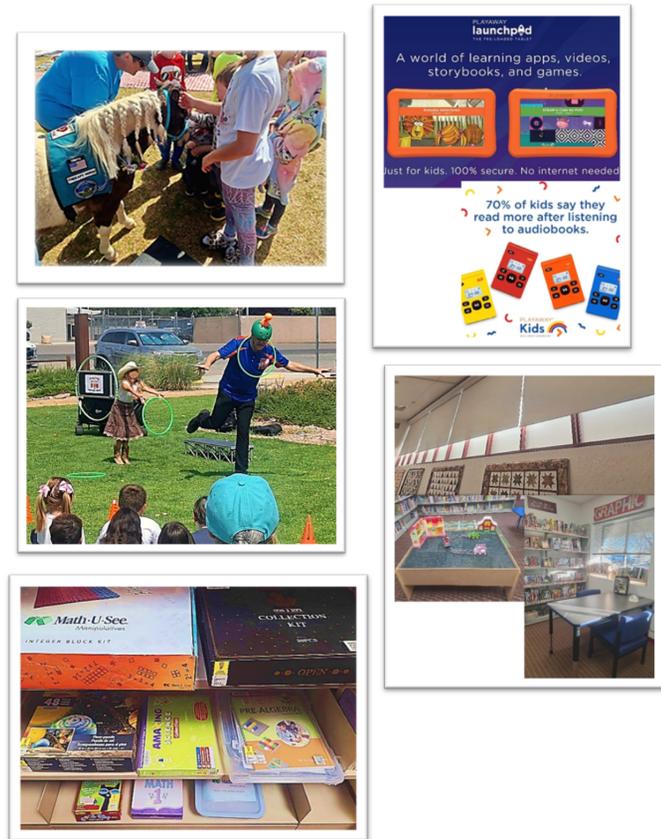
Community Services

SENIOR CENTER

The Chino Valley Senior Center continued its mission of supporting the health, independence, and social well-being of older adults. The Center served as a vibrant hub of activity, connection, and learning throughout the year.

Major Highlights & Achievements

- **Expanded Educational Opportunities:** The Senior Center introduced over 10 new educational presentations, offering programs focused on safety, wellness, technology, and consumer protection.
- **Falls Prevention Presentation (June 5):** Partnering with Yavapai County Community Health Services, this session received 100% “Extremely Satisfied” and 100% “Extremely Informative” ratings in post-event surveys.
- **Consumer Scams & Overdose Prevention / Narcan Classes (June 17 & 25):** In collaboration with the Arizona Attorney General’s Office and YCCHS, both programs drew 15+ attendees, strengthening awareness and community safety.
- **UHC Tech Enablement Class (September 1):** Hosted over 10 participants and reached 100% satisfaction, with attendees requesting future classes.
- **Community Satisfaction Survey:** A February survey revealed that 75% of respondents said the Center “Helps a lot” with their social life, and 90% would recommend the Center to someone they know.
- **Housing Hero Award:** The Senior Center Kitchen Improvements Project was selected to receive the 2025 Housing Hero CDBG Development of the Year Award, recognizing its impact on service quality and facility enhancement.
- **Meals Served:** The Senior Center served over 35,000 meals this past year through congregate dining and Meals on Wheels, ensuring that older adults in our community receive nutritious food and essential social support.



LIBRARY

The Chino Valley Public Library remained a cornerstone of learning, literacy, and community engagement, offering programs for all ages and continuing to respond directly to patron feedback.

Major Highlights & Achievements

- **Interior Refresh:** Improvements included new motorized shades, updated blinds, new teen seating with a charging station, laptop tables, a toy-train table donation from Prescott Public Library, and a modern bottle-filling water station. All upgrades aligned with the 2025 Patron Survey and were well received.
- **Community Events & Partnerships:** Monthly Master Gardener workshops, Red Cross preparedness programming, and a Spring Break partnership with Horses with Heart drew notable attendance—160 participants at the Spring Break event alone.
- **Summer Reading Program:** The program served 495 participants, offering seven weeks of free events, prizes, and reading challenges for children, youth, and adults with special needs.
- **State Literacy Grant:** The Children’s Library received a \$2,500 grant to purchase Playaways and Launchpads—hugely popular devices supporting literacy without the need for Wi-Fi or apps.
- **Homeschool Support:** Expanded Homeschool and Educational Kit collections provided hands-on learning tools such as microscopes, telescopes, mineral sets, and themed Educational Backpacks

PROJECTS AND GOALS GOING INTO 2026

AQUATICS - 2026 Goals

- Expand staff training hours and hands on practice, going above basic certification to strengthen response times, teamwork, and guest safety.
- Recruit and hire a certified Aqua Fit instructor.
- Introduce at least 1 or 2 new programs or theme nights.

RECREATION — 2026 Goals

- Reimagine Territorial Days by incorporating the 100-year anniversary of Route 66 and the national celebration of America’s 250th anniversary.
- Expand participation in the Christmas Light Parade, increasing entries and community involvement.
- Continue offering safe, free, family-friendly events while expanding regional outreach across the Quad Cities.

SENIOR CENTER — 2026 Goals

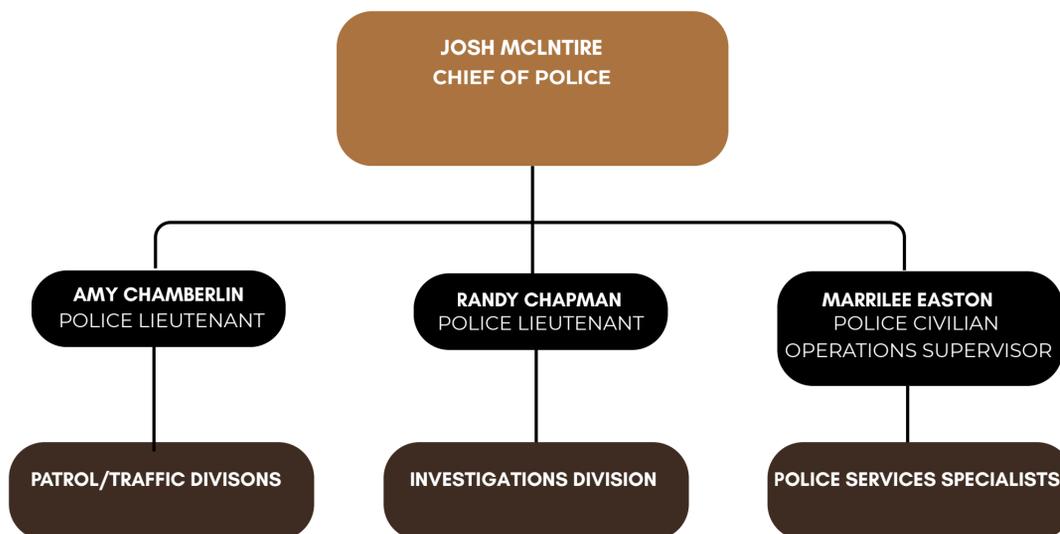
- Launch the Town of Chino Valley Community Book Club in January 2026.
- Publish the 2026 Compass to Lifelong Learning calendar of educational presentations.
- Conduct surveys for each presentation throughout the 2026 education series.
- Compile a full year-end report summarizing survey results to guide future programming.

LIBRARY — 2026 Goals

- Continue interior improvements, updating worn furniture, paint, and carpet.
- Reinstate beginner computer classes for residents learning basic technology skills.
- Provide professional development training for all library staff.
- Build on community partnerships, including recurring Red Cross preparedness talks.



Police Department



MISSION

The mission of the Chino Valley Police Department is to protect the lives, property and constitutional rights of the citizens of Chino Valley through fair and impartial enforcement of the laws of the state.

Serving the citizens of Chino Valley is a privilege, not a right. The citizen is the most important person in our department; not an interruption of work, but the purpose of it. The department's successes are attributed to the high ethics, professionalism, integrity, courage, and efficiency displayed by our personnel.

STRATEGY

The Police Department's mission is accomplished through effective management of department operations, staff, and numerous services and programs such as Traffic Safety, Regulatory Services, Investigative Services, and Response to Calls for Service, Homeland Security Initiatives and Budget Management.

POSITIVE IMPACT

During these challenging times it is still important to highlight officers making a positive impact and connecting with the public as many officers do every single day without recognition.

SERVICES PROVIDED TO CHINO VALLEY

1. Core job: keeping the town safe

The department's mission is to protect lives, property, and constitutional rights through fair and impartial enforcement of Arizona law.

- Day-to-day, that means:
 - Responding to 911 calls and non-emergency calls
 - Traffic enforcement and crash investigations
 - Criminal investigations (theft, assaults, property crimes, etc.)
 - Animal control services
 - Working with other local, state, and federal agencies on public safety and homeland security issues

2. Community services

They offer several services designed specifically to help residents:

- [House Watch program](#) – If you're on vacation, you can fill out a form and officers/volunteers will periodically check on your home.
- [Prescription Drug Drop-Off](#) – Securely dispose of unused medications so they don't end up abused or in the landfill.
- [Public Fingerprinting](#) – For jobs, licenses, etc. the department provides fingerprinting to the public.
- [Sex Offender Watch](#) – Online tool so residents can see registered sex offenders living in the area.

3. Crime prevention & neighborhood programs

They do proactive things to prevent crime, not just react to it:

- [Block Watch Program](#) – Helps neighbors organize, look out for each other, recognize suspicious activity, and work directly with the police on crime prevention.
- [National Night Out](#) – Big annual event in Memory Park with law enforcement, fire, DPS, National Guard, DUI command center, etc. It's meant to build trust, reduce crime and drug issues, and show that neighborhoods are "organized and fighting back." We are currently ranked #3 in the nation compared to other municipalities of our same size.
- [Avoiding scams & fraud resources](#) – Educational material on scams and how to report them online.

4. Youth & family-focused events

The Chino Valley Police Department supports programs that especially benefit kids and families, like:

- [Shop With a Cop](#) – Officers take local kids holiday shopping and spend time with them in a positive setting.
- [Coffee with Cops](#) – Casual, community-meetup event where residents can sit down with officers, ask questions, and talk about local issues over coffee. No speeches, no agenda, just conversation.
- [Cookies with Cops](#) – Fun, informal way for Chino Valley Police officers to connect with local students. Officers visit our schools to share cookies, answer questions, and spend time with kids in a relaxed setting. The goal is simple: build trust, encourage positive relationships with law enforcement, and show students that officers are safe, approachable, and here to help.
- [Citizen Academy / youth trust-building](#) – The Police Foundation helps fund Citizen Academy and other community outreach events to grow trust with future generations.
- [Annual Dodgeball Competition](#) – Every year the CVPD plays dodgeball against the 8th grade class at Heritage Middle school to help build positive and lasting relationships with the local youth.



Police Department

AWARDS AND ACCOMPLISHMENTS IN 2025

Lexipol Gold Award

- In April 2025, CVPD earned the Lexipol Connect Gold Award for excellence in policy management and training.
- This marked the fourth consecutive year the CVPD won at that level.

Life-Saving Awards to Officers

- In January 2025, Officers Enriquez, Snyder, and Cupp were honored at a Town Council meeting for life-saving actions that saved three community members.
- In May 2025, Officers Ehlert and Sanchez were honored at a Town Council meeting for life-saving actions that saved a community member during a medical emergency call.
 - This recognition underlines the department's readiness and professionalism in critical, life-threatening situations.

"Leading the Way" Award

- CVPD Lieutenant Amy Chamberlin was awarded the "Leading the Way" award during the seventh annual Celebrating Women in Law Enforcement event that was hosted in Chino Valley.
 - Award Criteria:
 - Reflects a career of dedicated service, accomplishments, and contributions to policing.
 - Demonstrates a commitment to her community beyond job duties or role in the agency.
 - Promotes a positive culture, encouraging and empowering others to be their best.
 - Personifies leadership qualities of strength, compassion, collaboration, and innovation.

FBI LEEDA- Leadership Trilogy Award

- Lieutenants Randy Chapman and Amy Chamberlin attended and graduated from the FBI LEEDA Trilogy Program in November 2025.
- Chief McIntire previously completed the same leadership program.
- All of CVPD's Command Staff has received this distinguished award.
- The Trilogy consists of three progressively advanced leadership courses for law enforcement:
 - Supervisor Leadership Institute (SLI)- targets first-line supervisors and mid-level managers.
 - Command Leadership Institute (CLI)- designed for those in or preparing for command-level positions.
 - Executive Leadership Institute (ELI)- for senior executives, focusing on strategic leadership issues.

Community Feedback Survey

- In February 2025, CVPD launched a community sentiment survey in partnership with Police2Peace, funded by a U.S. Department of Justice grant.
- The survey (32 questions, voluntary and anonymous) is intended to let residents share their views on public safety and policing.
- Chief Joshua McIntire emphasized that the feedback would help build trust and guide future policing priorities.

July 4th / Holiday DUI Enforcement Operation

- From July 3-5, 2025, CVPD hosted a multi-agency DUI Task Force ("Tri-City" effort) involving Prescott PD, Prescott Valley PD, Yavapai County Sheriff's Office, AZ DPS, and more.
 - Results:
 - 148 total traffic stops
 - 35 civil speeding citations, 3 criminal speed citations, plus 66 other traffic violations
 - Arrests: 5 misdemeanor DUIs; 2 Extreme DUIs; 1 aggravated DUI; and 4 drug-impaired driving arrests; plus 4 arrests for unrelated offenses.
- This demonstrates a major proactive enforcement effort to improve road safety during a high-risk holiday period.

Grant Funding for Traffic Enforcement (FY2025)

- The department received **\$24,554** from the **Arizona Governor's Office of Highway Safety**, intended to boost impaired-driving and speed-enforcement efforts.
- The grant allowed CVPD to purchase:
 - Five radar units
 - One LIDAR unit + bundle
 - A LIDAR holster for their police motorcycle
 - Funding for officer overtime on traffic enforcement operations.

New Emergency Alert Tools Launched

- In May 2025, the Town of Chino Valley (including CVPD) rolled out **Genasys Protect** and **Rave/Smart911** for residents.
- These tools help residents:
 - Identify evacuation zones in real time using Genasys Protect.
 - Receive emergency alerts via Smart911 / Rave (Yavapai County) in case of natural disasters or other emergencies.
- This improves real-time communication capacity and public safety readiness.

Continued Grant Support into FY2026

- In October 2025, CVPD was awarded another grant for **\$14,000** from the Governor's Office of Highway Safety for FY2026 to support personnel (overtime) for DUI and traffic enforcement via their STEP (Selective Traffic Enforcement Program).
- The breakdown: \$5,600 for DUI / impaired-driving enforcement; \$8,400 for STEP (speeding, dangerous driving).
- Indicates continuity and sustainability of enforcement efforts.

PEER-SUPPORT

- The CVPD built and certified a Peer Support Team in 2025. A Police Peer Support Team is a group of trained department members who provide confidential, one-on-one support to officers and staff dealing with stress, trauma, or personal challenges. These peers offer a safe space to talk, help normalize seeking assistance, and connect individuals with additional resources when needed, all to promote wellness and resilience within the agency. We even developed an APP to make it easier for those who seek support to connect with a peer-support team member.

VITANYA

- The CVPD partnered with Heal the Hero Foundation to bring the Command Performance program to its staff. Command Performance program is powered by Vitanya Brain Performance, a system that uses neuroscience to increase brain performance and resilience. The system provides remote access to an innovative technology that uses subtle neuro-response process and other components to help the brain achieve optimal performance. Officers who complete the six-month program see improvements in their sleep, decision making speed, resilience to stress and trauma, and job performance.



Police Department

AWARDS AND ACCOMPLISHMENTS IN 2025 - CONTINUED

ACCREDITATION

The CVPD completed the Self-Assessment and Mock Assessment phases of accreditation through the Arizona Law Enforcement Accreditation Program (ALEAP). The On-site Assessment will be completed in December of 2025. Achieving ALEAP accreditation is a two-year process.

For agencies:

- It provides an independent, objective evaluation that their policies, procedures, and operations meet professional standards.
- Helps formalize management procedures, ensure fair and non-discriminatory personnel practices, and improve service delivery and operational effectiveness.
- Reduces liability and risk of lawsuits by demonstrating adherence to accepted standards and documented procedures.

For the public / community:

- Accreditation fosters transparency, accountability, and trust — agencies adopting ALEAP standards commit to clear policies and oversight.
- It helps ensure consistent, professional conduct, safer practices, and better handling of high-risk operations (use of force, evidence handling, etc.).
- Provides greater confidence that public safety services are delivered ethically and effectively.



OUCH!



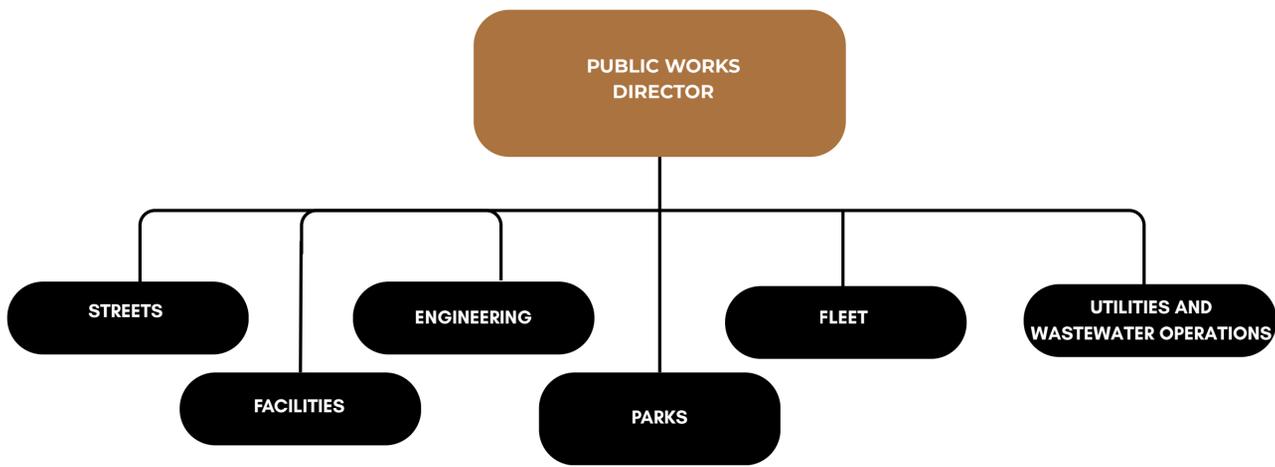
PROJECTS AND GOALS GOING INTO 2026

- Complete ALEAP Accreditation
- Maintain and strengthen our relationship with the community we serve through community outreach programs both current and new.
- Advanced training for staff. The Chino Valley Police Department continues to work toward greater self-sufficiency in training our sworn personnel by developing certified instructors across most required disciplines. This approach reduces the need for out-of-town travel for high-liability training and enables more frequent, on-site sessions, ensuring our staff remain highly skilled and prepared.
- Enhance our focus on continued roadway safety and traffic enforcement to reduce vehicle collisions and prevent impaired driving.





Public Works



SERVICES PROVIDED TO CHINO VALLEY

Engineering:

The Engineering Division provides the backbone of the Town's infrastructure planning and execution. This team delivers full in-house professional engineering services, including the design, oversight, and construction management of drainage, roadway, water, wastewater, and traffic-related projects.

Beyond major capital improvements, Engineering supports the community every day through pre-application meetings, private development plan reviews, right-of-way permitting, and rapid response to drainage and hazard concerns. In 2025 alone, staff completed more than 40 flood hazard response calls, 30+ pre-application meetings, 40+ technical reviews, and over 40 right-of-way permits.

Their work strengthens the community's safety, mobility, and growth by ensuring projects meet Town standards and serve Chino Valley for decades to come.

Parks Division:

The Parks Division helps make Chino Valley greener, cleaner, and more vibrant. Their work stretches far beyond mowing grass and maintaining equipment — they care for the places where our community gathers, plays, learns teamwork, and builds memories.

Staff maintain neighborhood parks, open spaces, sports fields, and playgrounds, creating welcoming and accessible areas for recreation, family outings, community events, and youth activities. Their stewardship of public spaces supports physical health, mental well-being, community pride, and environmental sustainability.

Every field lined, trail cleared, and playground repaired contributes to a stronger and more connected Chino Valley.

Facilities:

The Facilities team plays a quiet but essential role in the daily life of Chino Valley. They care for the buildings that residents depend on — Town Hall, the Police Department, the Library, Court, Senior Center, Public Works, Development Services, and more.

Their responsibilities range from structural repairs and energy systems to safety, accessibility, emergency readiness, and routine upkeep. These buildings are where people learn, work, gather, and receive services. By keeping them safe, functional, and efficient, Facilities supports the entire Town organization and the people we serve.

Aquatics Maintenance:

Aquatics Maintenance ensures the community's pool, splash pad, and other water-based recreation sites are clean, safe, and fully operational. Their work includes monitoring water quality, maintaining circulation and filtration systems, and performing critical repairs that protect public health.

These facilities are gathering places where families spend summers, children learn to swim, and residents find exercise and recreation. The Aquatics team ensures these spaces remain reliable, inviting, and safe for every visitor.

Utilities — Water:

The Water Division manages the full life cycle of the community's drinking water — from production to delivery. The team operates three Town water systems and four drinking water wells, producing nearly 400,000 gallons per day for over 1,100 residential and commercial customers.

They ensure every drop delivered meets state and federal standards, maintain system components, coordinate regulatory reporting, respond to 24/7 emergencies, and keep the Town in full compliance. Their work protects public health, improves system reliability, and ensures Chino Valley has safe, dependable water service year-round.

Utilities — Wastewater:

The Wastewater Division oversees 2,300 service connections and operates the Town's Water Reclamation Facility. Their team handles treatment operations, preventative maintenance, regulatory reporting, system optimization, and environmental compliance.

Staff ensure wastewater is treated safely and efficiently to protect groundwater and the surrounding environment, while also supporting long-term sustainability through process improvements and facility upgrades. Their work supports public health, economic development, and responsible stewardship of natural resources.

Street Division:

The Streets Division is responsible for the safe and efficient movement of people, goods, and services throughout Chino Valley. The team maintains 157 miles of asphalt, chip seal, and gravel roads; manages all regulatory signage; mitigates road and sight-distance hazards; and supports drainage efforts throughout the Town.

From grading and patching to chip sealing and emergency response, the division is committed to keeping roadways safe, reliable, and well-maintained for residents, businesses, and emergency services.



Public Works

AWARDS AND ACCOMPLISHMENTS IN 2025

Engineering

- Completed FY25 Street Improvements, including full reconstruction of N Reed Rd.
- Completed the Outer Loop Road asphalt overlay.
- Finalized acquisition of the Chino Valley Cemetery.
- Completed Town Hall Solar Parking project.
- Finished Town Hall remodel and upgraded security/access control systems across multiple Town facilities.
- Acquired multiple drainage tracts and continued to support communitywide drainage improvements.
- Advanced major capital initiatives, including WRF design, PFAS treatment planning, and FY26 Street Improvement preparations.

Parks Division

- Earned the SFMA Environmental Certified Facilities designation — a recognition of environmental stewardship, sustainable field management, and dedication to safe, high-quality recreation spaces.

Facilities & Aquatics

- Completed major maintenance and improvements across Town buildings.
- Ensured all aquatic systems remained safe and fully operational through consistent monitoring, repairs, and preventive measures.
- Continued supporting Town Hall, Senior Center, Library, Police Department, and other key facilities with critical operational upgrades.

Utilities — Water

- Achieved 100% compliance with all state and federal regulatory standards.
- Completed Consumer Confidence Reports and EPA LCRI reporting.
- Upgraded SCADA system and replaced arsenic media at the Town Hall complex.
- Overhauled chlorinators at Bright Star and Yavapai College.
- Replaced aging service lines and improved flow and backflow systems.
- Conducted water quality analysis at the Fred Harvey Property.
- Transitioned to a digital operations and data management system.
- Supported PFAS planning, TSS analysis, and IWMP data requirements.

Utilities — Wastewater

- Achieved 100% compliance with all reporting requirements.
- Improved membrane efficiency, blower runtimes, and after-hours solids processing.
- Strengthened SCADA resilience after a storm-related overflow event.
- Launched the Pretreatment Program with portable sampling units.
- Modernized preventative maintenance SOPs and inventory systems.
- Completed site remediation work and made multiple process improvements at the WRF.

Street Division

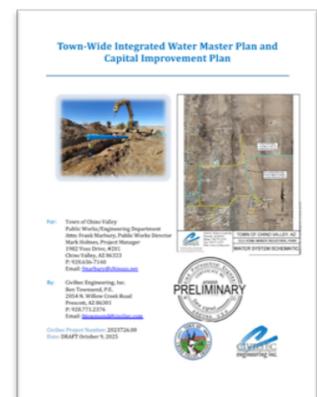
- Secured a new Streets office building to support long-term operational needs.
- Added new equipment including a Cat 255 Skid Steer, a six-wheel Mack dump truck, and an asphalt recycler.
- Continued maintaining the Town's full roadway network and safety signage.
- Responded to community safety needs by mitigating roadway hazards and maintaining roadside visibility.



FY25 Street Improvements
Reconstruction of N Reed Rd between W Rd 1 North and W Rd 2 North



Outer Loop Road Improvements
Reconstruction of N Reed Rd between W Rd 1 North and W Rd 2 North



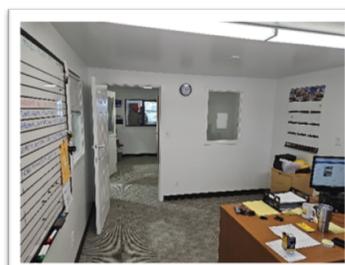
Integrated Water Master Plan
Final report is anticipated December 17th



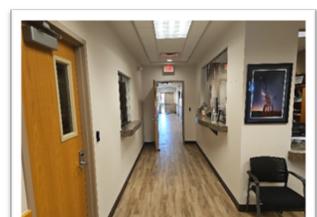
Chino Valley Cemetery
Acquisition of existing cemetery located at 1250 W Road 2 South



Crack Seal Project
Various locations



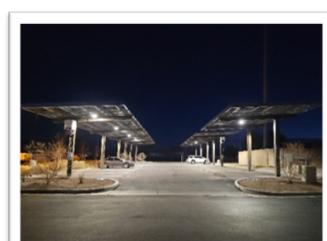
Fleet Office Remodel
Remodel of the existing office space at the Fleet Building located at 1910 Voss Dr



Town Hall Remodel
New flooring and security features at Town Hall located at 202 N State Route 89



Del Sol Subdivisions' Drainage Tracts
Acquisition of 7 drainage tracts adjacent to Salida Del Sol



Town Hall Solar Parking
Remodel of the existing office space at the Fleet Building located at 1910 Voss Dr



Public Works

PROJECTS AND GOALS GOING INTO 2026

Engineering

- Advance Water Reclamation Facility improvements into final design and construction.
- Complete PFAS treatment design and support implementation at Bright Star Well.
- Begin FY26 Street Improvements, including pulverizing and chip sealing multiple streets.
- Continue rehabilitation of buildings at Fred Harvey Farm.
- Maintain focus on drainage improvements and strategic land acquisitions for stormwater management.

Parks Division

- Re-roof Animal Control and Fleet Maintenance buildings.
- Continue surge protection upgrades for Town facilities.
- Repair and replace Senior Center flooring.
- Finalize vendor services to maintain Salida Del Sol.
- Continue building partnerships and improving recreational spaces that strengthen community engagement.

Facilities & Aquatics

- Continue improving energy efficiency, emergency readiness, and maintenance standards across all Town buildings.
- Prioritize preventive maintenance to reduce downtime and extend building life cycles.
- Support aquatics operations by maintaining safe, high-quality water systems for community enjoyment.

Utilities — Water (2026 Outlook)

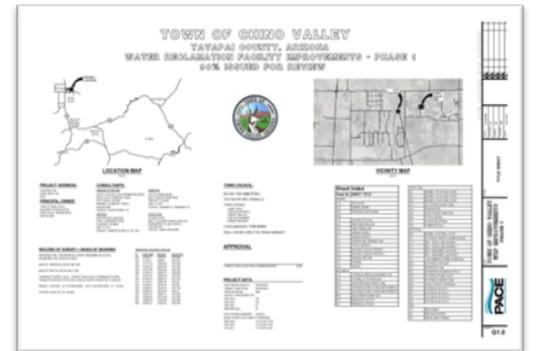
- Identify remaining unknown service lines to meet LCRI requirements.
- Begin construction of PFAS treatment facility at Bright Star.
- Overhaul generator and replace transfer switch at Country West booster station.
- Replace aging booster pumps and improve system reliability.
- Enhance facility security systems.
- Support Fred Harvey property water service upgrades.
- Implement valve exercise program, GIS mapping, and potential radio read enhancements.
- Strengthen workforce training and cross-training with Wastewater.

Utilities — Wastewater (2026 Outlook)

- Complete Aquifer Protection Permit renewal.
- Begin installing Flow Equalization Basins and sludge dewatering storage tanks.
- Upgrade aging plant components and SCADA infrastructure.
- Improve Biological Nutrient Removal with nitrate monitoring systems.
- Replace lighting in process buildings for safety.
- Expand Pretreatment Program and develop a routine collection system maintenance program.
- Transition to digital document management and automate monthly reporting.
- Improve emergency response preparedness through additional training.

Street Division

- Continue drainage projects and ensure roadside ditches maintain positive flow.
- Complete a ~13-mile chip seal project.
- Reconstruct shoulders along priority roadways.
- Continue improving roadway safety and staying responsive to community service requests.



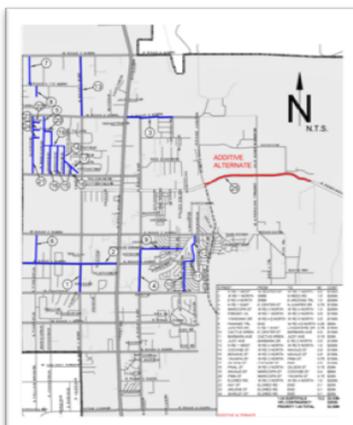
Water Reclamation Facility (WRF) Improvements

90% design package received 11/21. CMAR Contractor under contract.



PFAS Treatment at Bright Star Well Preliminary Design

Preliminary design funded by ADEQ and anticipated to be complete in Spring.



FY 26 Street Improvements Project

Pulverize and chip seal various streets. Construction anticipated in Spring. Budget is \$3,000,000.



Fred Harvey Farm Building Rehab

Rehabilitating Town acquire buildings at 875 Del Rio Ranch Rd.