



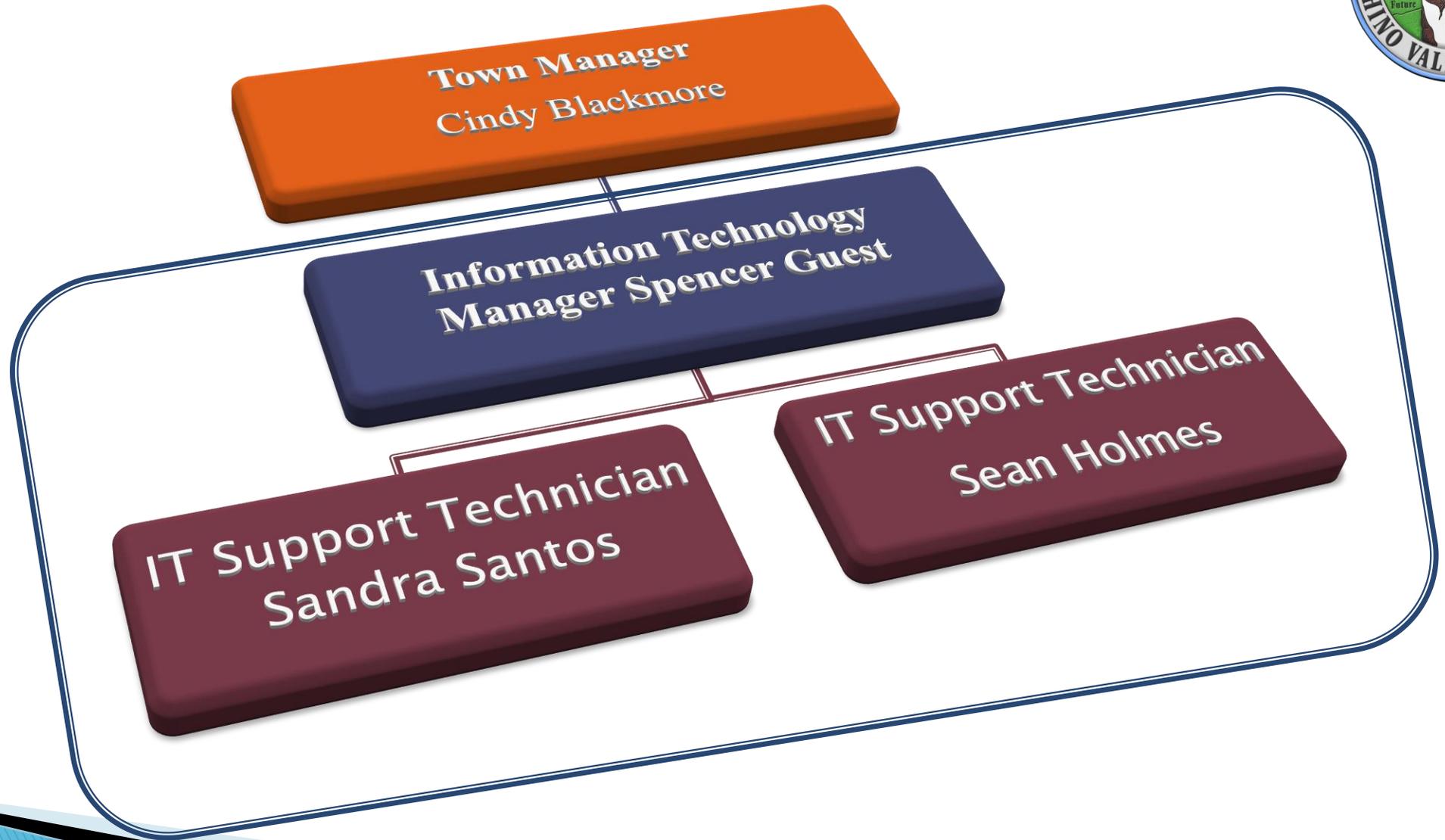
# ITS

# Department



# Information Technology Services (ITS)

# Who is ITS?





# What is our purpose?



# What is our purpose?



▶ Streamline operations for staff and public

▶ Update, Upgrade, Replace, Patch, Migrate



▶ Security Balancing Act

# Manage & Maintain the IT Equipment



- ▶ 205 Desktop and Laptop Computers
- ▶ 27 Physical and Virtual Servers
- ▶ 70 Network Devices (Wired and Wireless)
- ▶ 85 Desk Phones
- ▶ 53 Smartphones and Tablets
- ▶ 42 Printers and Copiers
- ▶ 10 Security Camera Systems
- ▶ And whole lotta copper and fiber optic wire!!!!





# Maintain & Maintain IT Software

- ▶ Approximately 40 different pieces of software
  - Server and Desktop Operating Systems (Windows & Linux)
  - Mobile Device Operating Systems (Android & iOS)
  - Server Applications (Email Server, Database Server, Directory Servers)
  - Desktop Applications (MS Office, PDF Editors, Client Software)
  - IT Operation Management (Backup, Network, Desktop Management, Antivirus)
  - Municipal Management (Permitting, Finance, Agenda Management)
  - Specialized Software (GIS Mapping, AutoCAD)

# Questions

